

Liability Checklist

If an incident* occurs:

- Record the names and contact information of the involved parties and witnesses.
- Identify any weather conditions, visible hazards or debris in the area.
- In the event of a slip, trip and fall, take note of the shoes or clothing worn by the person who fell.
- Retain any items related to the cause of the injury or damage.
- Call our office and ask to speak to a Claims Manager (800-229-5266).

* Incident may include slip, trips and fall injuries and product damages.

What you can expect:

- Our Claims Manager will promptly report the claim to your insurance company.
- Expect contact from a Claim's Adjuster within 48 hours.
- We will settle or defend legal actions against you in accordance with policy terms and conditions.