

Lawsuit Checklist

A liability lawsuit is a serious matter. In many cases, what you do in the early stages will have a major bearing on the outcome.

How to be prepared:

- Retain all documents, including post marked envelopes.
- If you receive a letter from an Attorney or suit papers, immediately notify and send to our Claims Department.
- If you receive suit papers anytime during the processing of a claim, immediately contact the adjuster assigned to handle your claim. Our agency can provide that information, if needed.
- Do not discuss the lawsuit with anyone other than your claims manager, company adjuster, or legal counsel assigned to defend your interest.

What you can expect:

- Our Claims Manager will promptly report the claim to your insurance company.
- Expect contact from a Claim's Adjuster within 48 hours.
- Legal counsel may be provided to defend your interest per the terms and condition of your policy.
- We will settle or defend legal actions against you in accordance with policy terms and conditions.